

Emergency Services (continued)...**Disaster Registry Program**

The Disaster Registry Program is available to Alameda residents with special needs that wish to be contacted after an earthquake or other major disaster. The City of Alameda Fire Department or Community Emergency Response Team (CERT) volunteers will contact residents after a major disaster to determine whether medical attention or other assistance is required. For more information regarding the program, please call (510) 337-2128.

Housing Supportive Services...**Housing Rehabilitation Programs**

The City of Alameda sponsors several rehabilitation programs providing loans, grants, and/or technical assistance to homeowners. Assistance is available to develop or conserve housing stock for low and moderate-income residents (less than \$53,000/2-person household), correct code deficiencies, or to perform minor emergency home repairs. The city has a new grant program exclusively for accessibility modifications that can assist by adding ramps and lifts as well as making limited interior accessibility adaptations (e.g. installation of grab bars, etc.). The substantial rehab program creates new affordable rental units in existing vacant or underutilized structures. Income limits do not apply to the property owner/developer in this program. For more information, contact Miriam Delagrange at (510) 747-6897.

Rent Review Advisory Committee (RRAC)

The RRAC reviews complaints of significant rental increases and provides a neutral forum for renters and residential property owners to present their views. It evaluates increases, determines whether they are equitable, and if not, attempts to mediate a resolution acceptable to all parties. Obtain a Rental Increase Complaint (RIC) Form by calling the Development Services Department at 510-747-6890 or visiting the City's housing website at www.alamedahousing.com/pdf/rent_incr.pdf.

Alameda County—In-Home Supportive Services (IHSS)

IHSS assists eligible aged, blind, and disabled individuals to remain safely in their own homes with independence and dignity. Home care workers assist with cooking, housecleaning and shopping. They also help with personal care (i.e., bathing, dressing, etc.). For more information, call (510) 577-1800.

Eden Council for Hope & Opportunity (ECHO)

ECHO, established as a fair housing agency, has expanded to a full service housing counseling organization providing services to very low and moderate income clients. ECHO provides fair housing counseling, mediation, investigation, and audits. In addition, it operates landlord/tenant counseling programs, rental assistance, and emergency grant programs and home equity conversions. For more information, please contact ECHO at 1-888-922-3246 or (510) 496-0496.

California Advocates for Nursing Home Reform (CANHR)

CANHR is a private, nonprofit organization dedicated to improving the quality of care and life for nursing home and residential care residents in California. For more information, contact CANHR by dialing (415) 974-5171 or 1-800-474-1116.

Senior Center Without Walls

Senior Center Without Walls offers group activities, friendly conversation, and an assortment of classes to homebound elders who find it difficult to go to a senior center. Individuals can participate from the comfort of their own home through telephone conference calls. This activity program is **free** and available to seniors of Alameda County! *Senior Center Without Walls* is sponsored by Senior Resources at St. Paul's Episcopal Church, Oakland and the Episcopal Homes Foundation. The program is funded by grants and private donors. For more information, call (510) 444-0243.

